



Are you ready for flooding?

Check if you live in a flood risk area, sign up to receive flood warnings and make a flood plan.

Let's get ready for flooding

Some things in life we can plan for - like birthdays and weddings, but life isn't always that predictable.

Communities living and working in the Humber area could be at risk of flooding from the sea, tidal Humber, main rivers or surface water. Investment in flood defences and emergency preparedness means communities are better protected now than ever before, but floods can still happen at any time. The emergency response agencies will do all they can to help our communities, but they also rely on local people being ready to help themselves.

This leaflet outlines some simple steps you can take to prepare for a flood. A few minutes thinking about it now could make a big difference in helping to keep you and your family safe.

This document can be made available in other formats (large print, audio and Braille) and different community languages. Please telephone **(01482) 393939**



Remember

- Six inches of fast flowing water can knock over an adult and two feet of water can move a car.
- There are many hazards hidden under floodwater.
- Avoid walking or driving through flood water.
- Flood water will probably contain sewage. Wash your hands thoroughly if you touch it.
- Never allow children to play in flood water.

PREPARE NOW

Step 1 - Check if you're at risk of flooding and sign up to receive flood warnings

Find out if your home or business is at risk of flooding from the river or sea by visiting www.environment-agency.gov.uk/flood or calling Floodline on 0345 988 1188. If you are at risk then sign up to receive **FREE** flood warnings.

Step 2 - Make a flood plan

Make a flood plan for your household or business. Request a template plan from Floodline on 0345 988 1188.

Key things you should think about when preparing for a flood:

► Check your insurance

Find out if your building, contents and motor insurance policies are covered for flooding, and you understand their terms and conditions i.e. do they provide you with temporary accommodation? Do they have a 24 hour helpline? Don't underestimate the value of your contents.

► Prepare a flood kit

Keep a flood kit of essential items and keep it handy. For example:

- copies of your home insurance policy and other key documents
- a torch, radio and batteries or a wind up torch / radio
- warm, waterproof clothing, a change of clothing and blankets
- a first aid kit and prescription medication
- toiletries, baby food and baby care items
- a notepad and pen
- bottled water/ energy bars
- spare glasses / contact lenses
- mobile phone charger

► Utilities

Know how to turn off your gas, electricity and water at the mains. Ask your supplier for help on how to do this. Mark switches to help you remember:



► Find a Flood Friend and Key Contact Numbers

Identify a flood friend who you could ask for help in a flood. Write their number down below, along with any other key numbers you might need.

Environment Agency Floodline: **0345 988 11 88**

Flood friend

Local council

Electric supplier

Gas supplier

Water supplier

Insurance company and policy number

Cattery / kennels

Neighbours

School

► What to do if flooding is expected

If flooding is expected, make sure you:

- listen to BBC Radio Humberside on 95.9FM for weather forecasts and advice from emergency responders
- alert your neighbours
- if you have any flood protection equipment put it in place
- move pets, vehicles, valuables and other sentimental items to places of safety
- roll up carpets and rugs and move them out of harms way. Wrap curtains around the curtain pole, empty furniture drawers and cupboards and move the contents upstairs or to a high place. Fasten plastic bags around the legs of wooden furniture and weigh down any furniture that is too heavy to move
- put plugs in sinks and weigh them down with something heavy. Weigh down the toilet seat too
- disconnect electrical appliances and turn off mains gas and electricity
- have your flood kit to hand in case you need to leave your property or move upstairs